**Entity Name:** Customer

**Definition**: A single instance of this entity would contain a customer’s customer ID, their name, address and two phone numbers.

**Unique identifier**: CustomerID

**Volume:** 27,375 customers = 15 work orders per day(1 customer for every work order) X 365 days per year X 5 years kept

**Comments/explanation:** Each vehicle will only have one customer. There can be multiple names on the account for pick-up etc, but it will only be under one name.